



Workspot Installer and Runtime Switches Guide

Introduction

This guide lists the installer and runtime switches for use with the Workspot Windows Client.

Installer Switches

Installer switches can be specified two ways:

For the MSI, the format is:

msiexec /Option <Required Parameter> [Optional Parameter]

Installation Options:

</package | /i> <Product.msi>

Installs or configures a product

/a <Product.msi>

Administrative install - Installs a product on the network

/j<u|m> <Product.msi> [/t <Transform List>] [/g <Language ID>]

Advertises a product - m to all users, u to current user

</uninstall | /x> <Product.msi | ProductCode>

Uninstalls the product

For Desktop Mode (sample)

```
msiexec /i WorkspotSetup64.msi
BZ.FIXED_INSTALL_ARGUMENTS="/LOG=%temp%\WorkspotInstall.log /mode
=Workspot /VERYSILENT /SUPPRESSMSGBOXES
/skiprdpversioncheck=true" /LOG %temp%\WorkspotInstallMSI.log
/quiet
```

For Kiosk Mode (sample)

```
msiexec /i WorkspotSetup64.msi
BZ.FIXED_INSTALL_ARGUMENTS="/LOG=%temp%\WorkspotInstall.log
/domain=org.domain.com /mode=kiosk /closebutton=disable" /log
%temp%\WorkspotInstallMSI.log
```

General Usage Switches

/mode=kiosk or workspot

If value is: **kiosk** - This is used to set up kiosk mode (the /domain flag must be used with this switch or it will result in an install error). In this mode, users will use their domain credentials to login to Workspot.

If value is: **workspot** – This mode is used to setup Workspot on Windows based endpoints that are used by multiple users. The Workspot client will be installed so multiple users can access



the same program files while the user configuration and entitlements will remain with the user profile.

`/closebutton=close, disable` or `minimize`

The installation time option is used to determine the behavior of the **Close (X)** button on the Workspot Windows client. If this switch is not included or included with “close”, the button will function normally. If “disable” is selected, the button will be greyed out. If “minimize” is chosen, when the button is hit, the Workspot client will minimized to the taskbar. This switch is only applicable when used with the `/mode=kiosk`. If this option is not present during kiosk installation, the default action for the button is close.

`/rdpInitialMultimon=true`

This switch will set the "Use all monitors for Remote Desktop" when Workspot starts the first time. This is most useful for Kiosk mode, where the settings are not (supposed to be) persistent. For Kiosk mode, this is included in the `BZ.FIXED_INSTALL_ARGUMENTS`.

`/domain`

Value is the domain (this is used with kiosk mode). For example: `/domain=org.domain.com`

`/UseSoftwareOpenGL=true`

This switch is used to force the client to not use the end points video hardware graphics card to decode the video and use software decoding for OpenGL based graphics. Using this flag will increase CPU utilization.

`/VERYSILENT /SUPPRESSMSGBOXES`

Suppress installation messages for the batch run so it will not stop to wait for user input.

`/LOG`

Detailed output goes to a log file. This is useful for debugging or when silent mode is used. The installation supports creating both log files.

Usage: **`/LOG=filename`**

If the parameter is specified inside the “`BZ.FIXED_INSTALL_ARGUMENTS`” section, install log details will be created for the Workspot components.

Usage: **`/LOG filename`**

When the option is specified for the msi parameters, Microsoft MSI installation details such as error codes, tasks and sources.

`/quiet`

This is a switch directly for msiexec. When specified, the install will run silently. `/VERYSILENT /SUPPRESSMSGBOXES` are still needed.